

Halal Product Recall & Contamination Response Plan - Guangzhou NEWNAIL COSMETICS CO., LTD

Purpose

This plan provides a written, actionable recourse procedure to immediately protect halal consumers in the event of actual or suspected contamination of halal-certified nail polish products with non-halal substances.

1. Scope

Applies to all halal-certified nail polish products produced, packaged, stored, or distributed by Guangzhou NEWNAIL COSMETICS CO., LTD under the Rozy Beauty brand.

2. Contamination Triggers

A recall or consumer alert will be initiated if any of the following occur:

- Discovery or confirmation that a product contains or may contain non-halal ingredients.
 - Equipment used during halal production was unintentionally shared with non-halal items.
 - Any deviation from halal protocols that compromises halal status.
 - A consumer complaint or third-party lab finding indicating possible contamination.
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3. Immediate Action Steps

a. Stop Distribution

- Immediately halt distribution of the affected batch or product line.
- Notify distributors and retailers to hold and quarantine any unsold units.



b. Notify Authorities and Halal Certifier

- Inform the halal certification body within 24 hours of confirmation.
- Provide details including product name, batch number, production date, and nature of the contamination.

c. Consumer Protection Notice

- Issue a public recall notice via official website, email list, and social media, informing consumers to stop use and return the product.
 - Include clear instructions for identifying affected batches and obtaining a refund or replacement.
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4. Product Traceability

- Use batch records, UPC codes, and production logs to identify all impacted products.
 - Maintain full documentation on:
 - Raw material origins
 - Production line equipment used
 - Batch production dates
 - Storage and shipping destinations
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5. Isolation & Disposal

- All affected or potentially affected products will be:
 - Removed from all locations.
 - Clearly labeled “Not for Sale – Under Recall.”



- Safely disposed of according to halal standards, with documentation of the destruction process.
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6. Root Cause Investigation

- Launch internal investigation within 48 hours to determine cause of contamination.
 - Document findings and corrective actions.
 - Retrain staff or adjust processes as needed to prevent future incidents.
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7. Reporting & Documentation

- Keep detailed written records of:
 - The issue
 - Response timeline
 - Consumers contacted
 - Products returned or disposed
 - Preventive measures taken
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8. Review & Prevention

- Review recall procedures quarterly and after each incident.
- Conduct refresher training with staff on halal compliance and recall handling.

Guangzhou NEWNAIL COSMETICS CO., LTD and Rozy Beauty are fully committed to protecting halal consumers. We maintain a strict halal-only facility and take all potential contamination seriously, ensuring immediate response and transparency.



