



NAIL ALLIANCE NORTH AMERICA, INC.

Title: Pest Control

SOP NO: G026

Revision: 02

Effective Date: 08/08/2016

Reviewed Date: 07/01/2020

Approval Signatures:

Plant Process owner: _____ **Date:** 07/01/2020
Napoleon Espinoza

Plant QA Manager: _____ **Date:** 07/01/2020
Johnny Rodriguez

1.0 PURPOSE/SCOPE

1.1 This procedure applies to Pest Control at Nail Alliance North America, Inc.

2.0 RESPONSIBILITIES

2.1 It is the responsibility of the head of each department to ensure training is completed and documented in accordance with established guidelines.

2.2 It is the responsibility of anyone observing insect or rodent activity to report the problem to the department lead immediately so that the problem can be investigated.

2.3 It is the responsibility of the leadership team to ensure that good housekeeping practices are observed in their areas to reduce the potential for rodent infestation.

3.0 PROCEDURE

3.1 Pest control service, which includes application of insecticides, pesticides, and fumigants, will be handled on a contract basis with an approved commercial pest control company.

3.2 The contract will define the duties and responsibilities of the outside pest control company.

3.3 A report will be obtained from the pest control company following each visit containing a summary of conditions found and action taken or recommended for areas requiring additional control.

3.4 The following documentation is required to support the pest control program:



- a. Certification of applicator.
- b. Sample labels and MSDS sheets for all chemicals used, or to be used in the facility.
- c. Up-to-date liability insurance certifications.
- d. Layout of the building and grounds noting location of bait/traps stations and fly lights.

4.0 UPDATES

- 4.1 This is a new SOP.
- 4.2 08/08/2016 Rev01 – Reviewed SOP. No changes, updated logo.
- 4.3 07/01/2020 Rev02 – Reviewed SOP, no changes needed.



PRO-SOURCE PEST CONTROL & PREVENTION INC.
P.O. BOX 1137 WHITTIER, CALIFORNIA 90609-1137 (562) 902-3994

Thank You

Dear Customer,
 Thank you for selecting Pro-Source Pest Control and Prevention Inc. to perform your pesticide application requirements in accordance with the laws and regulations of the State of California. We are required to provide you with the following information prior to application of pesticides to your property. **CAUTION PESTICIDES ARE TOXIC CHEMICALS.**
 Structural Pest Control Companies are registered and regulated by the Structural Pest Control Board to apply pesticides which are registered and approved for use by the California Department of Pesticide Regulation and the U.S. Environmental Protection Agency. Registration is granted when the state finds that based on existing scientific evidence there are no appreciable risks if proper use conditions are followed or that the risks are outweighed by the benefits. The degree of risk depends upon the degree of exposure so exposure should be minimized.
 If rodenticide ingestion occurs, you may experience symptoms of mild shock and/or bleeding. If within 24 hours following application, you experience symptoms similar to common seasonal illness comparable to the flu. Immediately contact your physician or poison control center and your pest control operator. **For further information contact any of the following:**

- Your Pest Control Operator:**
Poison Control Center: (562) 902-3994
24 HOUR MEDICAL EMERGENCY INFORMATION HOT LINE: (800) 876-4766
California Health Offices: 1-800-655-7262
- | | |
|-------------------------------|------------------------------|
| Los Angeles (800) 427-8700 | Los Angeles (323) 226-2622 |
| Long Beach (562) 570-4000 | Orange County (714) 834-3155 |
| Riverside (951) 358-5058 | Pasadena City (626) 844-6055 |
| San Bernardino (909) 387-9146 | |
- California County Agricultural Commissioners:**
- | | |
|----------------------------|-------------------------------|
| Los Angeles (626) 575-5466 | Orange County (714) 955-0100 |
| Riverside (951) 955-3000 | San Bernardino (909) 387-2105 |
- Structural Pest Control (Regulatory Information):** (916) 561-8708
 2005 Evergreen Street, Suite 1500 Sacramento, California 95825-3831

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CUSTOMER NAME & ADDRESS	SERVICE AGREEMENT	BILLING NAME & ADDRESS
SERVICE NAME <u>Hand & Nail Harmony</u>		BILL TO:
ADDRESS <u>1545 Moonstone</u>		
CITY <u>Brea CA 92821</u>		
PHONE <u>(714) 773-9758</u>		
SERVICE FOR CONTROL OF:		
ANTS <input checked="" type="checkbox"/>	CRICKETS <input checked="" type="checkbox"/>	GOPHERS <input type="checkbox"/>
FLEAS <input type="checkbox"/>	SPIDERS <input checked="" type="checkbox"/>	RATS <input checked="" type="checkbox"/>
TICKS <input type="checkbox"/>	ROACHES <input checked="" type="checkbox"/>	MICE <input checked="" type="checkbox"/>
		ODOR CONTROL <input type="checkbox"/>
		FLY CONTROL <input type="checkbox"/>
		SILVER FISH <input type="checkbox"/>
		EARWIGS <input type="checkbox"/>
		WASPS <input type="checkbox"/>
		OTHER <input type="checkbox"/>

MATERIALS AND/OR PESTICIDES APPLIED ARE LISTED BELOW:

Tempo Ultra WP - Cyfluthrin .025% _____ gr	Taurus SC Fipronil .03% _____ oz	Essentria Ic3 _____ oz
Tengard SFR Permethrin .5% _____ oz	BorActin - Orthoboric Acid 99% _____ oz	Other _____
Talstar Pro - Bifenthrin .01% _____ oz	Advion Roach Gel - Indoxacarb .6% _____ gr	Other _____

Equipment Used or Replaced: _____
 Bait Station and live animal traps are the property of Pro-Source Pest Control & Prevention Inc. and are used in the service for the above named customer and must remain at the above service address. Customer is not to remove bait stations or traps unless authorized by our office. The customer will pay the replacement cost for any lost, stolen or damaged equipment.

Successful pest control and prevention must be a cooperative effort between you and your pest control company in order to eliminate infestations. To prevent reinfestations you must maintain high standards of sanitation. Please read and follow your professional pest control operators special instructions and suggestions listed below.

CUSTOMER INSTRUCTIONS:
 DO NOT TOUCH TREATED AREAS UNTIL DRY. IT IS SAFE TO RETURN

Treated exterior for GPC & serviced rodent controls.

General Sanitation	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Fair <input checked="" type="checkbox"/>	Poor <input type="checkbox"/>
Residential	<input checked="" type="checkbox"/>	Commercial <input type="checkbox"/>	Industrial <input type="checkbox"/>	
Inside	<input checked="" type="checkbox"/>	Outside <input type="checkbox"/>	Other <input type="checkbox"/>	
Type of Service		Service, Frequency <u>Monthly</u>	Starting <input type="checkbox"/>	
Guarantee	<input checked="" type="checkbox"/>	Charge Per <u>\$85</u>	Charge <input type="checkbox"/>	
Tax if applicable	<input type="checkbox"/>	Total Due <u>\$85</u>	Cash/Check <input type="checkbox"/>	

This service agreement is for a period of one (1) year from the start date, unless otherwise stated, and then becomes a month to month agreement. The customer may cancel this agreement after the expiration of the initial term of this agreement by giving a thirty (30) day written notice. Pro-Source Pest Control & Prevention, Inc. reserves the right to cancel this agreement at any time. Payment is due in full upon service. A late charge will be applied to all past due amounts. A service fee of \$25.00 will be charged on all returned checks.

Customer agrees that Pro-Source Pest Control & Prevention Inc. shall not be liable for any loss or damage caused by sources of pests occurring before, during or after the date of service, and shall not under any circumstances be liable to customer for any consequential damages. Any complaints must be submitted in writing to our office within 24 hours following any loss or damage. In the event of suit to enforce this agreement, customer shall pay to Pro-Source Pest Control & Prevention Inc. its legal fees incurred in such suit. If the real property herein passes from the customer's control during the period of this agreement, Pro-Source Pest Control & Prevention Inc. reserves the right to cancel this agreement.

I have read, understand and hereby agree to be bound to all the terms and conditions of this service agreement.

Customer Signature _____ Date 12-3-21

Serviced by [Signature] Date 12-3-21 License # FR5624

Pro-Source Pest Control & Prevention, Inc. by _____ Time _____

All service agreements are subject to our office approval. Prices may be subject to change.



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 2005 Evergreen Street, Suite 1500 Sacramento, California 95825-3831

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CUSTOMER NAME & ADDRESS SERVICE AGREEMENT BILLING NAME & ADDRESS

SERVICE NAME Hand & Nail Harmony BILL TO: _____
 ADDRESS 4100 Bonita Pl _____
 CITY Fullerton, CA 92835 _____
 PHONE (714) 773-9758 _____

SERVICE FOR CONTROL OF:
 ANTS _____ CRICKETS X GOPHERS _____ ODOR CONTROL _____ EARWIGS _____
 FLEAS _____ SPIDERS X RATS X FLY CONTROL _____ WASPS _____
 TICKS _____ ROACHES X MICE _____ SILVER FISH _____ OTHER _____

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*Treated exterior for GPC
 & serviced all rodent controls.*

General Sanitation Excellent _____ Good _____ Fair X Poor _____
 Residential _____ Commercial X Industrial _____
 Inside X Outside X Other _____
 Type of Service _____ Service, Frequency Monthly Starting _____
 Guarantee _____ Charge Per _____ Charge _____
 Tax if applicable _____ Total Due \$85.00 Cash/Check _____

This service agreement is for a period of one (1) year from the start date, unless otherwise stated, and then becomes a month to month agreement. The customer may cancel this agreement after the expiration of the initial term of this agreement by giving a thirty (30) day written notice. Pro-Source Pest Control & Prevention, Inc. reserves the right to cancel this agreement at any time. Payment is due in full upon service. A late charge will be applied to all past due amounts. A service fee of \$25.00 will be charged on all returned checks.

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I have read, understand and hereby agree to be bound to all the terms and conditions of this service agreement.

Customer Signature _____ Date 12.3.21
 Served by [Signature] License# FR56249
 Pro-Source Pest Control & Prevention, Inc. by _____ Time _____
 All service agreements are subject to our office approval. Prices may be subject to change.