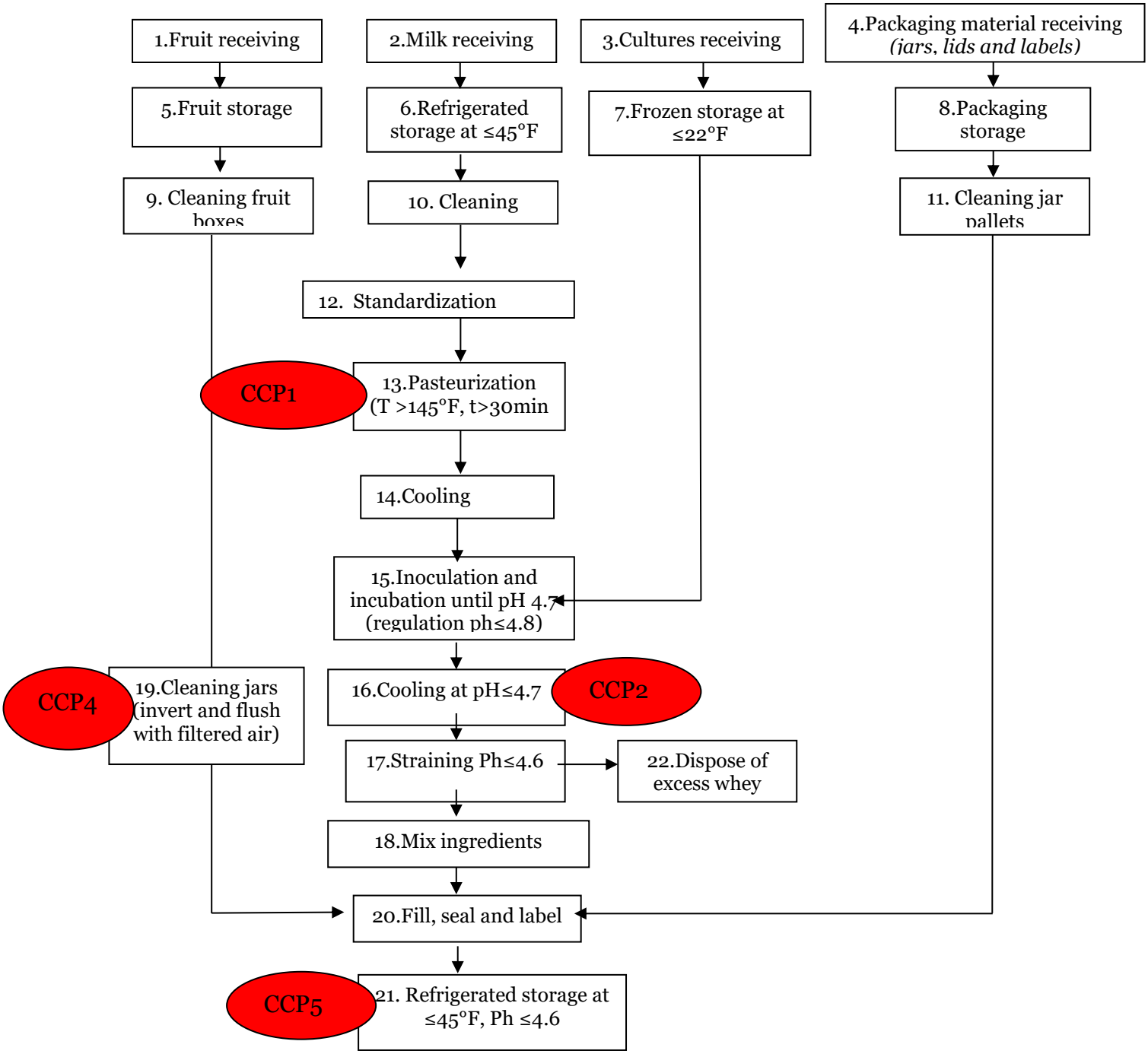
Flow diagram

The flow diagram covers all the steps in the process which are directly under the control of the establishment.